

FreightWorks NZ Ltd has established a company-wide culture dedicated to providing the highest quality services.

Our team is committed to their work and has a strong level of technical expertise to craft a superior range of services that achieve complete customer satisfaction.

Our commitment is to:

- Execute projects in which meets or exceeds our customers' expectations;
- Provide a highly trustworthy and ethical work environment that provides long-term employment, development, and growth for all employees;
- Execute projects in alignment with ISO 9001:2015, legal requirements, and any relevant industry best practice; and
- Work towards continuous improvement.

The objectives we will pursue to satisfy this commitment are:

- Providing first class international freight forwarding, customs clearance, logistics management and project forwarding services that meet government regulatory requirements at all times;
- Providing all employees with the training and tools necessary to perform their job in the most efficient manner possible;
- Ensure suppliers and subcontractors are competent for work and understand the project requirements; and
- Providing the necessary resources and personal support for the successful implementation of this Policy.

Managing Director
22/07/2024